

I keep getting disconnected from Live

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Do you keep getting disconnected from Live? This typically occurs due to an issue with your internet connection or device.

Here are steps that may help resolve this issue:

- Click "Leave Room"
- Close your browser entirely
- Reopen a new browser, making sure to use Google Chrome in 'incognito mode'
- Login to your MV account
- Create a new live room and attempt to go live again

This will reset your Live room. If the steps above don't help, you can always try restarting your device, modem and/or router as this could resolve the issue.

If you are still having trouble with your Live feed, check out our other [Live Troubleshooting steps](#) and if all else fails be sure to reach out to us at help@manyvids.com.
