

Why did my Lovense toy disconnect from Live?

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If your Lovense toy disconnected from Live, it could be due to the Lovense Connect app on your phone being closed or your phone shutting down. Your phone and Lovense Connect app will need to remain active in order to maintain a connection to Live.

It could also be that your toy ran out of battery so make sure to charge your toy fully after every use!

Since the Lovense is connecting to MV through your internet, it may also help to reset your modem and/or router if you find your Lovense is disconnecting from MV.

If your Lovense is showing a weak connection with your phone, [click here!](#)
