

I got an email asking for more information, what do I do?

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We may require additional documentation or information from you before we can approve your account. **Make sure to keep an eye on your email inbox** as this will be where we send any request letting you know exactly what we will need.

In the event that we request additional verification photos, you can add them to your application via the "Documents" section in your Settings. If you are having trouble uploading the documents through your account, simply reply directly to the email that was sent to you.

If you have any questions regarding your pending application, you can email us on help@manyvids.com and an MV Support agent will be in contact with you!

Next: [I've been approved!](#)
